



# Continuing Education Certificate

Minnesota Association of Community Mental Health Programs, Inc.

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## 2011 Summer Supervision Series

**Positive Conflict: Conflict Resolution Skills for Supervisors**  
July 26, 2011 – 2:00 to 4:00 pm – Workshop #9

*This certifies that the following person attended Workshop #9 of the Minnesota Association of Community Mental Health Programs (MACMHP) 2011 Summer Supervision Series on July 26, 2011.*

*The 2011 Summer Supervision Series is approved by the State Board of Social Work to meet supervision-training requirements. The MACMHP reference number for Workshop #9 is SSWK9. MACMHP is an approved continuing education provider with CE Provider Approval Number: CEP-33. Each person should keep a copy of this certificate. The total number of direct, scheduled instructional contact for the workshop is 2.0 hours in the area of supervision.*

Your Name \_\_\_\_\_

Center or Agency \_\_\_\_\_

Address \_\_\_\_\_

Phone \_\_\_\_\_

Fax \_\_\_\_\_

E-mail \_\_\_\_\_

Location Attended: \_\_\_\_\_

### **Educational Training Description:**

A supervisory relationship that *never* is conflicted is probably one insufficiently challenging for the supervisee. But how such conflicts are resolved can determine the subsequent strength and vitality of supervision. Ways of framing conflict (e.g., in developmental terms) and reducing the impact of relationship ruptures are identified and explored.

**Speaker:** *Mark S. Carlson, PhD, LP, Assistant Professor  
Argosy University—Twin Cities*

### **Learning Objectives:**

- Articulate a way that conflict can occur and be resolved in supervision that actually strengthens the relationship.
- Identify three factors that tend to increase the frequency of unhelpful conflicts.
- Cite three strategies that help resolve commonly occurring supervisory conflicts successfully.

Signed by: 

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